



DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

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Educating & Empowering Healthcare's Interprofessional Workforce

EMPLOYMENT:

EFS Supervision Strategies, LLC, Burke, Virginia, May 2004- Present

Position: *Principal/Business Owner*

Health and behavioral health subject matter expert empowering knowledge acquisition for the interprofessional workforce via: professional speaking, publications, academic and regulatory contracts, distance learning course/curricula/content development and implementation, accreditation, professional networking, professional mentoring, clinical social work supervision. (See Contractors section for detailed listing)

Virginia Hospital Center, Arlington, Virginia, September 1999 – May 2004

The Acute Pulmonary Rehabilitation Unit at Virginia Hospital Center

Position: *Director of Case Management*

Development, implementation & delivery of case management operations for acute regional ventilator weaning program via; business development & contracting, facilitation of patient care processes; performance improvement & outcomes monitoring; bio-ethics committee member; external case management including clinical assessment, pre-certification & rate negotiation, clinical supervision

Pentagon City Hospital, Arlington, Virginia October, 1997 – September 1999

Department of Case Management, Quality Resource and Risk Management

Position: *Director*

Implementation of case management, quality & risk management operations via: facilitation of patient care processes, performance improvement & outcomes monitoring; implementation of risk management program; business development & fiscal operations; external case management including clinical assessment, pre-certification and negotiation; co-chair bioethics committee.

Inova Continuing Care Network, Inova Health Systems, Fairfax, Virginia, June 1996 - July 1997

Department of Case Management and Quality Leadership

Position: *External Case Manager*

Development, implementation & delivery of case management operations for long-term care division via: clinical assessment, pre-certification & rate negotiation; business development & contracting; performance improvement & outcomes monitoring

Position: *Patient Care Redesign, Access Management Team, March 1997 - July 1997*

Appointment to Inova Patient Care Redesign Project.

Inova Rehabilitation Center, Alexandria, Virginia, May 1994 - June 1996

Case Management Services

Position: *Rehabilitation Case Manager*

Implementation & delivery of case management for acute/transitional care rehabilitation units via: business development & contracting, facilitation of patient care processes; performance improvement & outcomes monitoring; member education/research practice council & process improvement teams; clinical supervision.

DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

EMPLOYMENT: (cont'd)

Northern Virginia Doctors Hospital, Arlington, Virginia, May 1993 - May 1994

Utilization Management/Discharge Planning

Position: *Discharge Planning Coordinator*

Implementation & delivery of case management for acute care; business development & contracting; implementation of social services staff development program; implementation & chair bioethics committee.

St. Vincent's Hospital, New York, New York, January 1992 - May 1993

Social Work Services

Position: *Supervisor, General Hospital Division*

Coordinated social work services for medical/specialty care units; formalized linkages with community resources; developed Respiratory Case Management Project; performance improvement; clinical supervision

Queens Hospital Center, Jamaica, New York, April 1990 - January 1992

Position: *Coordinating Manager, AIDS Services*

Program administration adult AIDS services via; fiscal operations; performance improvement & outcomes monitoring; coordinated community organization initiatives; developed staff education programs; clinical supervision.

Inpatient Medicine, October 1988 - April 1990

Position: *Supervisor/ACES Site Supervisor*

Coordinated social work services for medical/pulmonary ICU; performance improvement; clinical supervision staff & interns; coordinator of ACES Program (senior volunteers providing entitlement counseling)

Child and Adolescent Outpatient Psychiatry, November 1986 - October 1988

Position: *Afterschool Program Coordinator/Social Worker*

Administrative, clinical oversight for individual, family & group treatment for children and families; Suicide/Crisis Walk-in Team.

Baptist Medical Center, Brooklyn, New York, January 1985 - November 1986

Social Work Services

Position: *Assistant Director*

Coordinated Social Work Services for emergency, pediatric & medical/cardiac intensive care; developed social work interdisciplinary orientation Program; expanded community Family Planning Project; clinical supervision.

Position: *Child Protection Coordinator/Social Worker, August 1983 - January 1985*

Developed & Implemented Child Protection Education Program; facilitated Inpatient Psychiatry group; Delivery Social Work services to Pediatrics, Emergency Medicine/Cardiac ICU

EDUCATION:

December 2022

Cummings Graduate Institute of Behavioral Health Studies, Tempe, Arizona

Doctor of Behavioral Health: Summa Cum laude

Specialization: Health Equity, Integrated Care, Quality, Leadership, and Trauma-informed Care

December 1992

Hunter College School of Social Work, New York, New York

Post-Graduate Certificate in Administration and Supervision

May 1983

State University of New York at Buffalo, Buffalo, New York

MSW-Clinical Practice, School of Social Work

BA-Sociology

PROFESSIONAL LICENSING & CERTIFICATION:

Academy of Certified Social Workers: National Association of Social Workers

Board-Certified Case Manager: Commission for Case Manager Certification (CCMC)

Certified Clinical Trauma Professional: Evergreen Certifications

EMDR Therapy Basic Training: Three Rivers Training Center

Fellow in Case Management: Case Management Society of America

Certified Rehabilitation Provider: Commonwealth of Virginia

Licensed Clinical Social Worker: Commonwealth of Virginia

DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

PROFESSIONAL AFFILIATIONS, ACHIEVEMENTS, AND AWARDS:

American Association of Doctors of Behavioral Health

Consultant: Regulations Committee (2021-Present)
Member: Social Media Committee (2021-Present)

American Case Management Association (ACMA)

Member (2015-Present)

Association of Social Work Boards

Exam item writer: Clinical level (2007-2012)

Case Management Society of America (CMSA):

Awards, Inductions, and Designations:

National Award of Service Excellence (2016)
Fellow in Case Management (Induction 6/28/23)

Contributor:

Career and Knowledge Pathways, Ethics Module (2012-13)

National Board

Director (2017-2020)

National Co-Facilitator:

Social Work/Behavioral Health Community of Practice (2011-12, 2009-10)
Rehabilitation Special Interest Group (2003-04)
Subacute Special Interest Group (1998-99)

Member:

By-Laws Committee (2018)
Membership Committee/Chapter Engagement/Retention/Revitalization (2017-Present)
Hospital Case Management Task Force (2017-2019)
Standards of Practice Task Force (2016, 2021-2022)
Nominations Committee (2011-12)
Multi-State Licensure Task Force (2011-12)
Government Affairs Committee (1997-98)

Case Management Society of the National Capital Area (CMSNCA)

President (2003-04, 1997-98)
Vice-President (2002-03, 1996-97)

Chair:

Governance: (2012-2013)
Bylaws and Standards Committee (2001-02)
Government Affairs: (1996-1998)

Awards:

Distinguished Case Manager of the Year (2002)

Commission For Case Manager Certification (CCMC)

Commissioner (2008-2011)
Treasurer (2010-11)
Secretary (2009-10)

Chair:

Finance & Audit Committee (2010-11)
Ethics & Professional Conduct Committee (2009-10)

Member:

SME Certification 360 Review Task Force (2017-2018)
Ethics & Professional Conduct Committee (2008-11)
Finance Committee (2010-11)
New Product Development Committee (2008-10)

DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

PROFESSIONAL AFFILIATIONS, ACHIEVEMENTS, AND AWARDS (cont'd)

Case Management Society of the Potomac

Founding Board Member (2017-2020)

Delta Epsilon Tau

Distance Education Academic Honor Society (2020-Present)

Ellen's Ethical Lens® (Professional Networking)

Moderator & Administrator:

[LinkedIn](#)

EMDR International Association (EMDRIA)

Member (2022-Present)

George Mason University: School of Public Health

Social Work Department Awards:

Recipient-College of Health & Human Services, Master Teacher (2011)

Nominee-Career Connection Faculty Award (2019)

Gravity Project

Member (2020-present)

Intervention Council (2021-2022)

HCPRO

Editorial Advisory Board, Case Management Monthly (2020-Present)

Mosby/Elsevier Health

Editorial Advisory Board, The Case Manager Journal (2005-07)

National Association of Social Workers of Virginia and Metro DC (NASWVA)

Awards:

Social Worker of the Year (2022)

Board Member:

Secretary (2008-9)

Board of Directors (2004-07)

Reinvestment Initiative Task Force (2007-2009)

Member:

Education, Strategic Planning, Licensing Committees (2005-07)

Chair:

Legislative Committee (2005-08)

National Association of Social Workers (NASW)

Delegate Assembly:

Virginia State Delegate (2006-2008)

National Professional Self-Care Panel (2008)

RAC Monitor

Editorial Board Member (2018-2022)

University at Buffalo: School of Social Work

Mentoring Program (2013-Present)

Awards:

Nominee-Bernard J. Capen Alumni Award (2023)

Recipient-Distinguished Master Social Work Alumni (2017)

Virginia Department of Health: Office of the Chief Medical Examiner

Maternal Mortality Review Team (2006-08)

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CONTRACTOR LISTING

Athena Forum, LLC

Director of Social Work Education (September 2011-June 2018)
Course Director and Course Contributing Faculty

Cummings Graduate Institute of Behavioral Health Studies

Course Reviewer (2022-Present)

DBH 1200: Publishing for Scholarly Journals
DBH 9012: Population Health Management, Cost Offset, and ROI
DBH 9014: Quality Improvement
DBH 9018: Leadership

Faculty Associate (2023-Present)

DBH 9014: Quality Improvement
DBH 9012: Population Health Management, Cost Offset, and ROI

DecisionHealth

Care Coordination Achievement Program: Trainer (2015-2018)

George Mason University: College of Public Health, Department of Social Work

Adjunct Faculty: Masters and Bachelors Programs (2004-present)

SOCW 200: Intro to Social Work
SOCW 200: Intro to Social Work On-line: Course development & teaching
SOCW 323: Human Behavior in the Social Environment I
SOCW 323: Human Behavior in the Social Environment I Online: Course development & teaching
SOCW 324: Human Behavior in the Social Environment II
SOCW 351: Social Policy & Social Justice
SOCW 357: Methods of Social Work Intervention
SOCW 445: Social Determinants of Health
SOCW 483: Fostering Resilience in Helping Professions: Course development & teaching
SOCW 600: Foundations of Social Work and Social Welfare
SOCW 640: Advanced Clinical Practice
SOCW 644: Community Practice Along the Life Course
SOCW 645: Community-Centered Clinical Practice
SOCW 657: Integrative Approaches to Social Work Interventions
SOCW 658: Integrative Approached to Social Work Intervention II
SOCW 672 & 673: Foundation Field Liaison/Corresponding Seminar
SOCW 674: Psychopathology
SOCW 675: Selected Topics: Social Innovation; Hybrid format
SOCW 710: Behavioral Health Interventions

Medbridge

Contractor:

Content Developer and Instructor (2022-Present)

Mercer

Contractor: Total Health Management Group (2016-2017)

Mi-CCSI

Contractor:

Serious Illness Care Project: Blue Cross Blue Shield (2021-2022)
Palliative Care Project: Blue Cross Blue Shield (2022-Present)

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CONTRACTOR LISTING (cont'd)

National Association of Social Workers Virginia and Metro DC

Instructor:

Clinical Supervision Trainer (2007-Present)
General Instructor (2007-Present)

Northern Virginia Community College

Adjunct Faculty: Human Services (2006-2010)

Courses taught:

HMS 100: Intro to Human Services (Course development & teaching)

RAC Monitor/MedLearn

Permanent Panelist: Monitor Monday (2019-2022)

Rise Health Association

Non-executive Director (2020-Present)

Lead: Social Determinants of Health Community (2020-Present)

University of Buffalo

Part-time Faculty: School of Social Work (2019-Present)

SW 522: Advanced Clinical Intervention (Professional Case Management Practice)

University of California-San Diego/Extension

Program Consultant: Case Management Certificate Program (2013-2014)

Western Governors University:

Subject Matter Expert: Competency Certificates: Care Coordination (2020-2021)

Baccalaureate Program for Health Services Coordinator (2019-2021)

Baccalaureate Program for Healthcare Management (2017-2021)

Wolters Kluwer Health

Social Work Continuing Education Administrator (2015-Present)

PODCASTS AND WEBINARS

April 2019-January 2022 Broadcast: *State of the Social Determinants of Health*, available at [Monitor Mondays](#)

May 2021 Collective Occupational Trauma: Disruptors at Work: [An Integrated Care Podcast](#), Cummings Graduate Institute of Behavioral Health Studies

July 2019 Social Determinants of Health: Reimbursement, Coding, Documentation Update [ICD10 University](#)

September 2018 Remove Stress from the ICD 10 Z Stress Codes (2018, September 20) [ICD10 University](#)

July 2018 Stressing about the Stress Codes (2018, July 31) [Talk Ten Tuesdays](#)

July 2018 Z Codes and IPPS Requirements 2019 (2018, July 17) [Talk Ten Tuesdays](#)

July 2018 Socioeconomic Status, Medicare Advantage, Social Determinants (2018, July 10) [Talk Ten Tuesdays](#)

June 2018 Social Determinants of Health and Coding (2018, June 5) [Talk Ten Tuesdays](#)

May 2018 Sticks, Stones, and Intimidation: How to Manage Bullying and Promote Resilience (2018, May 10) [CM Learning Network](#), *Commission for Case Management Certification* (Audio and Video Webinar)

March 2015 *Episode 162 - Ellen Fink-Samnack: Fostering Professional Resilience: The Professional Resilience Paradigm.* (2015, March 2). [inSocialWork® Podcast Series](#)

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PUBLICATIONS:

Books, White Papers, Chapters, On-Line Knowledge Products, Book Forewards:

- January 2024** Fink-Samnack, E. (2024). *Social Determinants of Mental Health: Advancing Wholistic Practice Excellence*, Blue Bayou Press (publication January 2024)
- May 2023** Fink-Samnack, E. (2023). *The Ethical Case Manager: Tools and Tactics*, [Blue Bayou Press](#)
- October 2022** Fink-Samnack, E. (2023), Chapter 10, What Social Workers Need to Know After Graduation, in K. Zgoda (Ed.), *Active learning lessons, activities, & assignments for the modern social work educator*. Routledge.
- February 2022** Fink-Samnack, E. (2022). Contributing author, Ethical and Moral dilemmas in, C. Morley, *The Practical Guide to Acute Care Case Management*: Blue Bayou Press
- April 2021** Foreward: (2021) CMSA Chicago Case Study Compilation, 3rd ed.; Amazon Publishing
- February 2021** Shared Decision Making, [Case Management Body of Knowledge](#) (CMBOK), and Commission for Case Manager Certification
- September 2021** Fink-Samnack, E., & Treiger, T.M. (2022). Chapter 16, Case and Population Health Management in D. L. Huber and M.L. Joseph (Eds.), *Leadership & nursing care management* (7th ed.). Elsevier.
- December 2020** Fink-Samnack, E (2020). *End of Life Care for Case Management*, 1st ed HCPro
- June 2019** Fink-Samnack, E. (2019). *The Social Determinants of Health: Case Management's Next Frontier*, 1st ed.; HCPro
- June 2019** McLaughlin Davis, M.; Campagna, V., Daniels, S., Edmond, L.; Fink-Samnack, E., Florentine, V., Ugarte Hopkins, J., Moorman, G. L., Owen, M. (2019). *The Practice of Hospital Case Management (White Paper)*, Hospital Case Management Task Force, [Case Management Society of America](#), June 2019: Author
- February 2019** Fink-Samnack, E. (2019). *The Essential Guide to Interprofessional Ethics in Health Care Case Management*, HCPro
- April 2018** Wholistic Case Management[®], [Case Management Body of Knowledge](#). Commission for Case Manager Certification
- March 2018** Hitchcock, L., Sage, M., & Smyth, N. (2018). Crowd-Sourced Interpretations Section 4: Social Work Education and Supervision from the NASW 2017 Tech Standards (Contributing author) *Teaching Social Work and Digital Technology*; CSWE Press
- February 2018** Foreward (co-authored with Lynn S. Muller) (2018). *Case Management: A Practical Guide for Education and Practice*, 4th edition, by Hussein M. Tahan and Suzanne K. Powell; Wolters Kluwer Health
- February 2018** Foreward, *Navigating Home Hospice: A Caregiver's Guide*, 1st edition. by Judith Sands, Amazon publishing
- December 2017** Fink-Samnack, E. and Treiger, T.M. (2018) Case and Population Case Management, Chapter 16 (2018). *Leadership and Nursing Care Management*, 6th edition by Diane L. Huber, Elsevier
- March 2017** Social Determinants of Health, [Case Management Body of Knowledge](#) Commission for Case Manager Certification
- March 2017** Collaborative Care, [Encyclopedia of Social Work Online](#), National Association of Social Workers Press and Oxford University Press
- July 2016** Fink-Samnack, E. (2017) Ethical Use of Case Management Technology, *Chapter 19, CMSA Core Curriculum for Case Management*, 3rd Edition, Edited by Hussein Tahan and Teresa Treiger, Wolters Kluwer
- June 2015** Treiger, T.M. & Fink-Samnack, E., (2016). *COLLABORATE[®] for Professional Case Management: A Universal Competency-Based Paradigm*, 1st Edition, Wolters Kluwer
- June 2013** Case Management Ethics, *Career and Knowledge Pathways*, Case Management Society of America (CMSA)

DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

PUBLICATIONS (cont'd):

Books, White Papers, Chapters, On-Line Knowledge Products, Book Forewards (cont'd):

- December 1996** Stahl, E. (1996)The Customer Focused Systems Model, Contributing Author to Chapter 9, *The Role of Case Management in Disease Management in Disease Management: A Systems Approach to Improving Patient Outcomes*, Edited by Todd, W. and Nash, D. AHA Publications, pp. 252-3
- Articles:**
- September 2023** Advancing the Wholistic Health Equity Quality Roadmap: Case Management's Quality Quotient: Part 1, Comparative Literature Review; *Professional Case Management*, Wolters Kluwer Publishing
- November 2023** Advancing the Wholistic Health Equity Quality Roadmap: Case Management's Quality Quotient, Part 2: Contemporary Health and Behavioral Health Quality and Beyond; *Professional Case Management*, Wolters Kluwer Publishing
- September 2022** Wholistic Health Equity's Quality Conundrum, Case Management Matters, *Professional Case Management*, September/October 2022, 27(5), p. 250-253; DOI: 10.1097/ NCM.0000000000000595
- July 2022** Powell, S., and Fink-Samnack, E.; Workplace Violence and Bullying: You Can Survive; co-authored with S. Powell: *Professional Case Management*, July/August 2022: 27(4). p. 167-168. doi: 10.1097/NCM.0000000000000576
- May 2022** Collective Occupational Trauma, Healthcare Quality, and Trauma-Informed Leadership: Intersections and Implications: *Professional Case Management*, May/June 2022: 27(3). p. 107-122; doi: 10.1097/NCM.0000000000000559.
- December 2021** Open the Blast Doors: The Global Epidemic of Workplace Bullying; *The Law Society Gazette*, December 2021; The Law Society of Ireland; 115 (10), p. 22-27
- September 2021** The Social Determinants of Mental Health: Assessment, Intervention, and Wholistic Health Equity: Part 2. *Professional case management*, 26(5), 224–241. <https://doi.org/10.1097/NCM.0000000000000518>
- July 2021** Wrestling the Social Determinants of Health: Case Management's Ongoing Opportunities; *CMSA Today*; Issue 5, 2021, pg. 10-13
- April 2021** Powell, S. and Fink-Samnack, E.; The Ethical Context of Hope: Case Management's Ongoing Challenge. *Professional case management*, 26(3), 119–120. <https://doi.org/10.1097/NCM.0000000000000498>
- April 2021** The Social Determinants of Mental Health: Definitions, Distinctions, and Dimensions for Professional case Management: Part 1. *Professional case management*, 26(3), 121–137. <https://doi.org/10.1097/NCM.0000000000000497>
- July 2020** Informing the Professional Case Manager's Career Path: Five Lessons. *Professional case management*, 25(4), 185–187. <https://doi.org/10.1097/NCM.0000000000000444>
- May 2020** End of Life Care's Ongoing Evolution. *Professional case management*, 25(3), 111–131. <https://doi.org/10.1097/NCM.0000000000000417>
- May 2020** The State of the SDoH Weekly Report, [RACMonitor](#)
- April 2020** Intersection of the Pandemic, Employment Security, Health Insurance and Mental Health, [RACmonitor](#)
- April 2020** COVID-19 and America's Racial Divide, [RACmonitor](#)
- April 2020** Digital Chasm Impacts Telehealth Expansion, [RACmonitor](#)
- March 2020** The Four C's of Client Care Considerations. *Professional case management*, 25(2), 96–99. <https://doi.org/10.1097/NCM.0000000000000421>
- March 2020** COVID-19 Resources: The SDoH and Population-based Care, [RACmonitor](#)

DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

PUBLICATIONS (cont'd):

Articles (cont'd)

- January 2020** New Study Raises Concerns Over Ineffective Accounting of Social Risk Factors by Medicare Hospital Compare, [RACmonitor](#)
- December 2019** Leveraging Interprofessional Team-Based Care Toward Case Management Excellence: Part 2, Team Development, Interprofessional Team Activation, and Sustainability. *Professional case management*, 25(1), 5–18. <https://doi.org/10.1097/NCM.0000000000000393>
- November 2019** Social Work: The Power of Case Management's Interprofessional Workforce. *Professional case management*, 24(6), 320–322. <https://doi.org/10.1097/NCM.0000000000000397>
- October 2019** Medicare Advantage and the Social Determinants: Reaction vs. Real Coverage, [RACmonitor](#)
- September 2019** Industry Research Says Providers and Payers Not Doing Enough to Address the SDoH, [RACmonitor](#)
- September 2019** ED Closures and Openings Impact Morbidity and Mortality Rates, [RACmonitor](#)
- August 2019** Mega Medicare Advantage Market Mandated for the SDoH, [RACmonitor](#)
- August 2019** Collaborations and Data Reports Highlight Advancing Industry Response to the SDoH [RACmonitor](#)
- July 2019** Social Determinants Elevate Emergency Department Costs, [ICD10 Monitor](#)
- July 2019** Boston University School of Public Health and Sharecare Mine Data for Social Determinants: [RACmonitor](#)
- July 2019** The State of the Social Determinants: Mental Health: [RACmonitor](#)
- July 2019** The SDOH and AHIP's Project Link: Maneuvering a Sea of SDoH Reports: [RACmonitor](#)
- July 2019** Responding to the Changing Face of the Social Determinants of Health. *Professional case management*, 24(4), 173–176. <https://doi.org/10.1097/NCM.0000000000000372>
- June 2019** Medicaid Work Requirements: Eight Disconnects: [RACmonitor](#)
- May 2019** Duty to Warn 4.0. *Professional case management*, 24(3), 160–164. <https://doi.org/10.1097/NCM.0000000000000364>
- May 2019** Leveraging Interprofessional Team-Based Care Toward Case Management Excellence: Part 1, History, Fundamentals, Evidence. *Professional case management*, 24(3), 130–141. <https://doi.org/10.1097/NCM.0000000000000360>
- February 2019** Six Lessons to Guide Intentional Career Action: Homage to the Queen of Soul and a Maverick Senator. *Professional case management*, 24(2), 63–65. <https://doi.org/10.1097/NCM.0000000000000337>
- January 2019** The Changing Face of Social Determinants of Health, [ICD 10 Monitor](#)
- October 2018** The New Age of Bullying and Violence in Health Care: Part 4: Managing Organizational Cultures and Beyond. *Professional case management*, 23(6), 294–306. <https://doi.org/10.1097/NCM.0000000000000324>
- September 2018** Human Trafficking: New ICD10 codes Empower Efforts to Identify and Aid Victims, [ICD10 Monitor](#)
- August 2018** Hurricanes, the Social Determinants, Cost, and Compliance, August 30, 2018, [RAC Monitor](#)
- August 2018** Managing the Social Determinants of Health: Part II: Leveraging Assessment Toward Comprehensive Case Management. *Professional case management*, 23(5), 240–255. <https://doi.org/10.1097/NCM.0000000000000308>
- August 2018** *Suicide of Health Care Professionals: A Concerning Occupational Hazard*, *The Care Management Journal*, August/September 2018, 24(4), pg. 12-13, 34
- July 2018** *Getting started coding for social determinants of health*, (Subject matter expert interview) [Case Management Monthly/Revenue Cycle Advisor](#), July 6, 2018

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PUBLICATIONS (cont'd):

Articles (cont'd)

- July 2018** *Incorporating Socioeconomic Status for Medicare Advantage: Addressing the Social Determinants of Health*, July 10, 2018, [ICD10 Monitor](#)
- June 2018** The Sides Effects of Workplace Bullying in Health Care, June 19, 2018, [ICD10 Monitor](#)
- June 2018** Assessing Social Determinants of Health: The Secret Ingredient to Cost, Coding, and Care, June 12, 2018, [ICD10 Monitor](#)
- June 2018** Healthcare Costs, Coding, and the Social Determinants of Health: A Necessary Marriage, June 5, 2018, [ICD10 Monitor](#)
- May 2018** Managing the Social Determinants of Health: Part I: Fundamental Knowledge for Professional Case Management. *Professional case management*, 23(3), 107–129. <https://doi.org/10.1097/NCM.0000000000000281>
- April 2018** Workforce Trauma: Evolving Concerns for Case Management, *Care Management Journal*, April/May 2018, 24(2) pg. 16-20
- October 2017** Tackling Workplace Bullying and Violence, Interview by Editorial Team, *Case Management Monthly*, October 2017 14(10), pg. 5-7
- October 2017** The New Age of Bullying and Violence in Health Care: Part 3: Managing the Bullying Boss and Leadership. *Professional case management*, 22(6), 260–274. <https://doi.org/10.1097/NCM.0000000000000249>
- August 2017** Professional Resilience Paradigm Meets the Quadruple Aim: Professional Mandate, Ethical Imperative. *Professional case management*, 22(5), 248–253. <https://doi.org/10.1097/NCM.0000000000000238>
- June 2017** Case Management Competence: Reframing What Defines Practice Excellence. *Professional case management*, 22(4), 181–184. <https://doi.org/10.1097/NCM.0000000000000229>
- May 2017** Treiger, T. M., & Fink-Samnack, E. (2017). COLLABORATE©, Part IV: Ramping Up Competency-Based Performance Management. *Professional case management*, 22(3), 101–115. <https://doi.org/10.1097/NCM.0000000000000217>
- May 2017** Muller, L., and Fink-Samnack, E. Law and Ethics: A Marriage of Necessity. *Professional case management*, 22(3), 138–141. <https://doi.org/10.1097/NCM.0000000000000220>
- April 2017** *Workplace Bullying: Professional Ethics Tackles A Cultural Mainstay*, *The Care Management Journal*, April/May 2017, 23(2), pg. 16-21
- March 2017** *Professional Case Management's Ethical Quartet for 2017: Part 2, Technology, Social Media and Mandated Duty to Warn*, *CMSA Today*, Case Management Society of America, Issue 2, 2017, pg. 16-18
- October 2016** The Four L's to a Strong Professional Identity, [The New Social Worker](#), Fall 2016, , 23 (4) White Hat Communications, pg. 12-14
- November 2016** Professional Case Management's Ethical Quartet for 2017: Part 1, Workplace Bullying and End of Life Care, *CMSA Today*, Case Management Society of America Issue 7, 2016, pg. 23-27
- July 2016** Technology is great but use it with caution-Protect your patients' confidentiality, Interview and article by Mary Boothe *Hospital Case Management*, AHC Media
- June 2016** Title Protection for Professional Case Management: Social Work's Intricacies and Opportunities. *Professional case management*, 21(4), 201–206. <https://doi.org/10.1097/NCM.0000000000000169>
- June 2016** The Evolution of End-of-Life Care: Ethical Implications for Case Management. *Professional case management*, 21(4), 180–192. <https://doi.org/10.1097/NCM.0000000000000159>
- May 2016** The New Age of Bullying and Violence in Health Care: Part 2: Advancing Professional Education, Practice Culture, and Advocacy. *Professional case management*, 21(3), 114–E2. <https://doi.org/10.1097/NCM.0000000000000146>

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PUBLICATIONS (cont'd):

Articles (cont'd)

- May 2016** Ethics in Case Management, (Co-authored with Tom Rasmussen) *Executive Insight*, May 2, 2015, Advance Health, Network
- December 2015** Palliative and End of Life Care: How We Should Improve, [Executive Insight](#), December 14, 2015; Advance Healthcare Network
- July 2015** The new age of bullying and violence in health care: the interprofessional impact. *Professional case management*, 20(4), 165–176. <https://doi.org/10.1097/NCM.000000000000099>
- July 2015** Muller, L. S., & Fink-Samnack, E. (2015). Mandatory Reporting: Let's Clear Up the Confusion. *Professional case management*, 20(4), 199–203. <https://doi.org/10.1097/NCM.000000000000102>
- July 2015** Fink-Samnack E. (2015). E-ACTS: A Framework for Difficult Decision-Making. *Professional case management*, 20(4), 206–210. <https://doi.org/10.1097/NCM.000000000000104>
- March 2015** Fink-Samnack, E., & Muller, L. S. (2015). Case management practice: is technology helping or hindering practice? *Professional case management*, 20(2), 98–102. <https://doi.org/10.1097/NCM.000000000000084>
- October 2014** Case Managers May Gain New Responsibilities Under Mental Health Parity Rules, (Co-authored with Betsy Waterman), *Accountable Care News*, October 2014, Health Policy Publishing, LLC 5(10) (republication)
- September 2014** Such Bright Blue Skies: Reflections on 9/11, [The New Social Worker Online](#), September 11, 2014, White Hat Communications, PA
- September 2014** Owen, M., Treiger, T. M., & Fink-Samnack, E. (2014). Time to reflect and celebrate professional case management-you deserve it!. *Professional case management*, 19(5), 235–236. <https://doi.org/10.1097/NCM.000000000000053>
- June 2014** The Dangerous Culture of Silence: Ethical Implications for Bullying in the Health Care Workplace, *N21: Nursing in the Twenty-First Century: A Mobile Journal*, HudsonWhitman/Excelsior College Press, Vol. 3
- May 2014** Case Managers May Gain New Responsibilities Under Mental Health Parity Rules, (Co-authored with Betsy Waterman), *Medical Home News*, May 2014, Health Policy Publishing, LLC 6(5).
- January 2014** Treiger, T. M., & Fink-Samnack, E. (2014). COLLABORATE©: a universal competency-based paradigm for professional case management, Part III: key considerations for making the paradigm shift. *Professional case management*, 19(1), 4–17. <https://doi.org/10.1097/NCM.000000000000003>
- November 2013** Case Management's Ethical Eight: Preparing for the Next Wave, *Case In Point*, November 2013, 11(11) Dorland Health Access Intelligence/Decision Health
- August 2013** Treiger, T. M., & Fink-Samnack, E. (2013). COLLABORATE©: A Universal Competency-Based Paradigm for Professional Case Management, Part II: Competency Clarification. *Professional case management*, 18(5), 219–245. <https://doi.org/10.1097/NCM.0b013e31829c8a3a>
- May 2013** Treiger, T. M., & Fink-Samnack, E. (2013). COLLABORATE©: a universal competency-based paradigm for professional case management, part i: introduction, historical validation, and competency presentation. *Professional case management*, 18(3), 122–137. <https://doi.org/10.1097/NCM.0b013e31828562c0>
- March 2013** Five Ways Case Managers Contribute to a Hospital's Bottom Line (Co-authored with Mindy Owen, Tom Rasmussen), [Becker's Hospital Review](#), March 20, 2013, ASC Communications®
- February 2013** Duty to Act©: A Comprehensive Process in Proceeding with Duty to Warn, *Professional Case Management*, Legal and Regulatory Column, Wolters Kluwer, 18(3), pg. 151-153

DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

PUBLICATIONS (cont'd)

Articles (cont'd)

- January 2013** Powell, S. K., & Fink-Samnack, E. (2013). To boldly go where no case manager has gone before: remote patient monitoring and beyond. *Professional case management*, 18(1), 1–2. <https://doi.org/10.1097/NCM.0b013e3182769c4d>
- January 2013** Are We There Yet?: Professional Licensure Strives to Sync With Practice Reality, *Professional Case Management*, Legal and Regulatory Column, Wolters Kluwer 18(1), pg. 37-40
- June 2012** Fink-Samnack, E., & Powell, S. K. (2012). Professional resilience revisited. *Professional case management*, 17(4), 149–152. <https://doi.org/10.1097/NCM.0b013e31825884e7>
- June 2012** Muller, L. S., & Fink-Samnack, E. (2012). Legal & regulatory issues. *Professional case management*, 17(4), 191–195. <https://doi.org/10.1097/NCM.0b013e31825887f9>
- March 2012** Aligning Professional Ethics with Innovation: Licensure Portability's Predicament, *CMSA TODAY*, Case Management Society of America, Issue 2, 2012, pg. 10-13
- January 2012** Facebook and Suicide Prevention, Tech Topic Column Interview by Linda Grobman, [*The New Social Worker*](#), White Hat Publications, 19 (1), pg. 30
- July 2011** Ten Steps to Stay on Top of Ethical & Legal Case Management Challenges, [*Curaspan Connections*](#), Curaspan Health
- May 2011** State-to-State Licensure, Interview by Richard Scott, Managing Editor, [*Dorland Health*](#), Trends in Care Coordination Forum, Access Intelligence
- April 2011** State to State Licensure: Are You At Risk; Special Feature Interview by Richard Scott, Managing Editor, [*Dorland Health Leadership Summit, Case In Point*](#); Access Intelligence
- March 2011** Today's case manager and the state of the licensing dilemma. *Professional case management*, 16(2), 89–93. <https://doi.org/10.1097/NCM.0b013e3182099de7>
- November 2009** The professional resilience paradigm: defining the next dimension of professional self-care. *Professional case management*, 14(6), 330–332. <https://doi.org/10.1097/NCM.0b013e3181c3d483>
- November 2008** The Profession Must Prioritize Self-Care, Profile piece by Maran Dale *NASW NEWS*, NASW Press
- September 2008** Developing a Resilience Accountability Continuum: Self-Resilience, Part 1, (Summarized republication), *Return to Work Matters, The Resource for Return to Work Professionals, Online Newsletter*, 9/25/08, Return To Work Matters Pty Ltd, ABN 34 205 063, Melbourne, Australia
- August 2008** Professional Self-Care Policy, by the NASW Delegate Assembly Professional Self-Care Panel, *Social Work Speaks, 8th Edition*, NASW, NASW Press, pg. 268-271 (Contributory panel)
- July 2008** Developing a resilience accountability continuum: part 2: workplace. *Professional case management*, 13(6), 338–343. <https://doi.org/10.1097/01.PCAMA.0000341643.89266.2c>
- September 2004** *Was That Fee or Free: Managing Communication Barriers*, *TCM*, Mosby/Elsevier Publications 15(5) 52-55

Content on behalf of the Commission for Case Management Certification (CCMC)

- June 2018** Speak Up, Speak Out: It's Time for Case Managers to Take on the Bullies, Issue Brief, June 2018, [*Case Management Learning Network*](#)
- July 2011** Understanding Care Coordination: Emerging Opportunities for Social Workers, [*The New Social Worker*](#), White Hat Communications Summer 2011
- January 2011** Providing patient-centered care demands: professional diversity in case management. *Professional case management*, 16(1), 3–5. <https://doi.org/10.1097/NCM.0b013e318205e85b>
- January 2011** Complex Cases Require a Transdisciplinary Team, *RehabPro*, Winter 2010 Edition, International Association of Rehabilitation Professionals Publication; 18(4)

DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

PUBLICATIONS (cont'd)

Articles (cont'd)

Content on behalf of the Commission for Case Management Certification (CCMC) (cont'd)

- September 2010** Understanding the Impact of Medical Loss Ratio on Case Management and Other Direct Patient Services, (Co-authored with Annette C. Watson), *Healthcare Reform Magazine*, Free Health, LLC, , Issue 5
- August 2010** Pursuing the Promise of Care Coordination with Qualified, Credentialed Professionals; (Co-authored with Annette Watson), *Healthcare Reform Magazine*, Free Health LLC, Issue 4, Business Section
- May 2010** Grounding transdisciplinary practice in ethics. *Professional case management*, 15(3), 121–123. <https://doi.org/10.1097/NCM.0b013e3181e12aa9>
- May 2010** Fink-Samnack, E., & Muller, L. S. (2010). Case management across the life continuum: ethical obligations versus best practice. *Professional case management*, 15(3), 153–156. <https://doi.org/10.1097/NCM.0b013e3181e12adb>
- February 2010** Being in a Caring Profession Doesn't Means We Can't—and Shouldn't—Care for Ourselves. *Journal of Care Management*, Mason Medical Communications, 16 (1) pg. 3 & 28
- October 2009** Developing Innovative Solutions for Older Adults at Key Transitions of Care-A Transdisciplinary Perspective, The New *Social Worker*, Fall 2009 White Hat Communication
- March 2009** Case Management with a Fresh Approach: The Transdisciplinary Model, *Journal of Care Management*, 15(1), pg. 3

PRESENTATIONS (alphabetically by title):

Advancing the Wholistic Health Equity Quality Roadmap

June 2023: Concurrent, CMSA Annual Conference, Las Vegas, NV

October 2023: CGI Integrated Care Conference, Chandler, AZ

A New Paradigm: Ethical Analysis of Case Management Assessment© (with Lynn Muller)

November 2010: Webinar Staff Training, Paradigm Managers Training

October 2011: Plenary, Case Management Across the Continuum, Contemporary Forums, Las Vegas, NV

February 2012: Keynote, CMSA, Tuscaloosa Extension of Birmingham Chapter Birmingham, AL

Best Practice in a Complex World (with Lynn Muller, CCMC)

October 2010: Concurrent, Paradigm Managers Annual Training on Ethical Considerations, Minneapolis, MN

Building the Case Management Workforce (with Mary Beth Newman & Debra Hostettler, CMSA)

June 2012: Concurrent, CMSA Annual Conference, San Francisco, CA

Care Coordination Achievement Program: Skills and Competencies for Today's Healthcare Leader

May 2015: Decision Health Care Coordination Summit Pre-Conference, Bethesda, MD

May 2016: Decision Health Care Coordination Summit Pre-Conference, Baltimore, MD

May 2017: Decision Health Care Coordination Summit Pre-Conference, Baltimore, MD

Case Management Ethics: Where Should Your Ethical Compass Point?: DOI: 10.13140/RG.2.1.3907.8000

October 2015: Closing Keynote, Hampton Roads Case Management Society Annual Conference, Chesapeake, VA

January 2016: Agency Training, Montgomery County Coalition for the Homeless, Rockville, MD

April 2016: Concurrent, CMSA of the Chesapeake Chapter Annual Conference, Hanover, MD

July 2016: Keynote, ACMA Georgia Chapter Annual Conference, Atlanta, GA

November 2016: Pre-con, AAMCN Fall Forum, Las Vegas, NV

January 2017: Post conference, CCMC World Symposium, Irving, TX

March 2017: Agency Training (2 hour version), Brain Injury Services of N. VA, Springfield, VA

March 2017: (1 hour version) CMSA of the Potomac, Arlington, VA

April 2017: Keynote, DFW CMSA Annual Conference, Frisco, TX

April 2017: Training (3 hour version), CMSNE RI Extension, Warwick, RI

April 2017: Training (3 hour version), CMSNE MA Extension, Rockland, MA

DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

PRESENTATIONS (cont'd):

Case Management Ethics: Where Should Your Ethical Compass Point?: DOI: 10.13140/RG.2.1.3907.8000

- September 2017:** Keynote (1 hour version), ACMA New York City Chapter Annual Conference, Westchester, NY
- October 2017:** Keynote (2 hour version), Detroit CMSA Annual Conference, Livonia, MI
- October 2017:** Keynote (1 hour version), CMSA of St. Louis Annual Case Management Week Celebration, St. Louis, MO.
- May 2018:** Keynote, (2 hour version) Grand Rapids CMSA Annual Conference, Grand Rapids, MI
- May 2018:** Staff training (2 hour version), Department of Care Management, Maine Medical Center, Portland, ME
- August 2018:** Staff training (2 hour version), Care Management Department, UC Irvine Medical Center, Anaheim, CA
- October 2018:** Keynote, CMSA of Danville Annual Conference, Danville, PA
- October 2018:** Webinar, Paradigm Outcomes
- December 2018:** Keynote, CMSA of Plymouth Meeting, Plymouth Meeting, PA
- December 2018:** Keynote, CMSA of Wilmington, Wilmington, DE
- August 2023:** Staff Training, Brain Injury Services, Springfield, VA
- September 2023:** Keynote, Paradigm Annual Conference, Atlanta, GA
- October 2023:** Keynote, CMSA of the Mid-Atlantic Annual Conference, Plymouth Meeting, PA

Case Managing the Client Village: The Ethical Tango

- March 2013:** Concurrent, DFW CMSA Annual Conference, Irving, TX
- April 2013:** Regional Training, NASWMD, Linthicum, MD

Setting the Standard Through Application of the New CMSA Core Curriculum

- June 2016:** Post-Con, CMSA Annual Conference, Long Beach, CA
- June 2017:** Pre-Con CMSA Annual Conference, Austin, TX

Clinical Social Work Supervision: Mastering the Ethical Divide

- March 2018:** Training (6 hr), Professional Continuing Education, Catholic University School of Social Work, Washington, DC

COLLABORATE®: A Universal Competency-Based Paradigm for Professional Case Management (with Teresa Treiger)

- June 2013:** Master Series, Best Practice Concurrent, CMSA Annual Conference, New Orleans, LA
- September 2014:** Keynote, Hampton Roads Case Management Society Annual Conference, Hampton, VA
- February 2016:** Agency Training, Fairfax County Health Department, Fairfax, VA (solo presentation)
- April 2018:** Training, The Case Managers Cruise Inaugural Launch (solo presentation)

Contemporary Issues Facing Case Managers: What You Need to Know and Do (Professional Case Management Panel)

- June 2013:** Hospital Business Symposia, CMSA Annual Conference, New Orleans, LA

The Dangerous Culture of Silence: Ethical Implications of Bullying in the Healthcare Workplace

- June 2015:** Concurrent, CMSA Annual Conference, Orlando, FL

Defining Excellence in Practice Competency: Opportunities for Managed Care Nurses (with Teresa Treiger)

- November 2013:** Fall Managed Care Forum, AAMCN Pre-Conference, Las Vegas, VA

Developing Interprofessional Care Coordination Competence

- April 2020:** Webinar: University of Buffalo School of Social Work Continuing Education Program

Developing a Professional Resilience Paradigm: Leveraging Professional Identity as a Core Competency

- October 2009:** Keynote: Annual Case Management Symposium, Children's National Medical Center, Washington, DC
- April 2010:** Networking Session, NASWWVA Annual Conference, Charleston, W. VA
- October 2010:** Keynote, Dorland Health Care Coordination Summit: Washington, DC
- October 2010:** Keynote, Annual Case Management Symposium: CMSA of Long Island, NY
- October 2010:** Keynote, Case Management Across the Continuum: Contemporary Forums, Las Vegas, NV
- March 2011:** Agency Training, CASA, Fairfax City, VA
- April 2011:** Keynote, Case Management Society of America, Southern Ohio Valley Chapter Annual Conference, Cincinnati, OH
- April 2011:** Keynote, Case Management Society of America, Chicago Chapter Annual Conference, Chicago, Ill.
- March 2012:** Keynote, NASWSD Annual Conference, Sioux Falls, SD
- October 2012:** Keynote, National Pediatric Case Management Conference, Philadelphia, PA
- March 2013:** Concurrent, DFW CMSA Annual Conference, Irving, TX

DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

PRESENTATIONS (cont'd):

Developing a Professional Resilience Paradigm: Leveraging Professional Identity as a Core Competency

- June 2013:** Concurrent, CMSA Annual Conference, New Orleans, LA
- September 2013:** Keynote, CMSA of Arizona Annual Conference, Tempe, AZ
- October 2013:** Keynote, CMSA of New England Annual Conference, Worcester MA
- November 2013:** Agency Training, Suburban Hospital, Bethesda, MD
- January 2014:** Agency Training, Head Start of Loudoun County, Ashburn, VA
- March 2014:** Keynote, Inova Health System Annual Social Work Month Event; Falls Church, VA
- October 2014:** Keynote, Michigan State University Annual Case Management Conference, Lansing, MI
- October 2014:** Keynote, CMSA of Central Indiana Annual Conference, Indianapolis, IN
- October 2010:** Keynote, Case Management Symposium: CMSNCA, Fairfax, VA
- October 2010:** Case in Point Webinar, Leadership & Career Advancement, Dorland Publications

Discover Your Value to Case Management's Future: Follow the Yellow Brick Road (CCMC)

- April 2010:** Concurrent NASWWVA Annual Conference, Charleston, W. VA

E-Tech Ethics[®]: doi 10.13140/RG.2.1.1155.2887

- March 2011:** Concurrent, NASWVA Annual Conference, Richmond, VA
- April 2011:** Concurrent, NASWV Annual Conference, Charleston, W.VA
- June 2011:** Staff Training, Infant Toddler Family Daycare Fairfax, VA
- September 2011:** Concurrent, NASWMD Annual Clinical Conference, Baltimore, MD
- October 2011:** Concurrent, CMSA Oklahoma Annual Conference, Norman, OK
- October 2011:** Concurrent, Case Management Across the Continuum, Contemporary Forums, Las Vegas, NV
- October 2011:** Regional Training, NASWVA, Roanoke, VA
- November 2011:** American Board of Quality Assurance Utilization Review Physicians Annual Conference, San Antonio, TX
- November 2011:** Social Work Pre-Con, National Hemophilia Foundation Annual Conference, Chicago, IL
- March 2012:** Social Work Month Keynote, Sinai Hospital Symposium, Baltimore, MD
- March 2012:** Keynote, NASWSD Annual Conference, Sioux Falls, S.D.
- March 2012:** Concurrent, DFW CMSA Annual Conference, Irving, TX.
- March 2012:** Concurrent, NASWVA Annual Conference, Richmond, VA
- June 2012:** Concurrent, CMSA Annual Conference, San Francisco, CA
- July 2012:** Guest Speaker, Nursing Ethics Course, DNP Program, St. Peter's College, NJ
- September 2012:** Keynote, CMSA of NE Annual Conference, Omaha, NE
- October 2012:** Concurrent, Hampton Roads Case Management Society, Hampton, VA
- October 2012:** Keynote, CMSA of Central Indiana Annual Conference, Indianapolis, IN
- February 2013:** Training, Doctor's Hospital at Renaissance, Edinburg, TX
- March 2013:** Concurrent, NASWVA Annual Conference, Williamsburg, VA
- April 2013:** Regional Training, NASWVA, N. VA
- May 2013:** Keynote, CMSA of the National Capital Area Annual Conference, Springfield, VA
- July 2013:** Guest Lecturer, St. Peter's School of Nursing, Englewood Cliffs, NJ
- October 2013:** Concurrent, CMSA of New England Annual Conference, Worcester, MA
- October 2013:** Concurrent, DFW CMSA Annual Fall Conference Arlington, TX.
- November 2013:** Regional Training, NASWVA, Charlottesville, VA
- February 2014:** Keynote, JMU/EMU Annual Field Education Conference, Staunton, VA
- March 2014:** Annual Hemophilia Regional III Conference, Alexandria, VA
- May 2014:** Keynote, CMSA of Kansas City's Annual Conference, Kansas City, MO
- September 2014:** Guest Presenter, CMSA Webinar Series
- August 2015:** Keynote, ACMA of Kentucky/Tennessee Annual Conference, Nashville, TN
- October 2015:** Keynote, CMSA Iowa Annual Conference, Des Moines, IA
- January 2016:** Webinar, Case Management Educational Offering, Ernest Health
- April 2016:** Concurrent, DFW CMSA Annual Conference, Frisco, TX
- October 2016:** Keynote, CMSNE Annual Conference, Boxborough, MA
- February 2017:** Agency Training, Vesta, Lanham, MD

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PRESENTATIONS (cont'd)

E-Tech Ethics[®]: doi 10.13140/RG.2.1.1155.2887

May 2017: General Keynote, DecisionHealth Care Coordination Summit, Baltimore, MD

October 2017: General Session, Arkansas Blue Cross Blue Shield Annual Case Management Conference, Hot Springs, AK

October 2019: General Session, NASWVA Annual Ethics Symposium, Alexandria, VA

February 2020: Agency Training, UMFS/NASWVA, Richmond, VA

Ethical Obligation vs. Best Practice (CCMC)

November 2010: Keynote, Rehabilitation Nurse Coordinators Network, Monthly meeting, San Diego, CA

Ethical Practice and Delivering Safe, Effective and Patient-Centered Care: (CCMC)

October 2010: Concurrent: National Association of Homecare and Hospice Annual Conference, Dallas, TX

Four C's of Care Considerations

September 2019: Keynote, Maine Medical Center Case Management Week Celebration, Portland, ME

Five C's of Care Considerations

March 2021: Educational webinar: CMSA of Detroit

June 2021: New Hampshire Orthopedic Hospital Annual Virtual Conference

HIPAA-Savvy Clinician's 6 Easy Strategies for Compliance with Duty to Warn Mandates

April 2013: Webinar, Telemental Health Institute

Implementing the Nuts and Bolts of Professional Resilience: Paying it Forward

October 2014: Concurrent: Michigan State University Annual Case Management Conference, Lansing, MI

Inclusive Case Management: DEIJ in Action

October 2023: Keynote, CMS of New England, Annual Conference, Canton, MA

Intersection of the Social Determinants of Health and COVID-19

June 2020: Webinar: NCQA, LTSS Best Practices Academy, Virtual

Law and Ethics: A Marriage of Necessity (with Lynn Muller)

June 2017: Concurrent: CMSA Annual Conference, Austin, TX

Legal and Ethical Challenges for Today's Case Managers (with Lynn Muller)

May 2011: Concurrent: Dorland Health Leadership Summit, National Press Club, Washington, DC

Leveraging Interprofessional Team-based Care

September 2019: Keynote, Maine Medical Center Case Management Week Celebration, Portland, ME.

October 2019: Concurrent, CMS of New England Annual Conference, Southbridge, MA

April 2020: Keynote, DFW Case Management Society of America Annual Conference, Arlington, VA (conference cancelled)

May 2021: Concurrent, Mid-West Care Coordination Summit, Evansville, In (virtual)

June 2022: Concurrent, CMSA Annual Conference, Orlando, FL

October 2022: Concurrent: Collaborative Family Healthcare Association, Annual Conference, Boise, ID

Managing Culturally Diverse Family Systems: Empowering the Culturally Competent Educator II

August 2013: Annual Agency Training, Loudon Country Head Start, Ashburn, VA

Managing Bullying in Health Care: Tactical and Ethical Guidance for Professional Case Management

May 2018: Keynote, CMSA of Kansas City Annual Conference, Kansas City, MO

May 2018: Webinar, Case Management Learning Network (CMLN) of the Commission for Case Manager Certification

August 2018: Webinar, Washington Medical Case Management Association, Virtual Session

October 2018: Keynote, CMSA of Central Virginia, Midlothian, VA

October 2019: Keynote, Alamo Chapter of CMSA Annual Conference, San Antonio, TX

May 2020/May 2021: Keynote, Mid-West Care Coordination Annual Conference, Evansville, IN (conference rescheduled)

February 2023: Webinar, Case Management Society of America Midwest Chapter Coalition

May 2023: Keynote, Inland Washington Case Management Society of America, Bellevue, WA

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PRESENTATIONS (cont'd):

Managing Workplace Bullying Across Sectors: Tactical Guidance

September 2018: Webinar, University of Buffalo Alumni Association, Amherst, NY

Mastering the Social Determinants of Health

October 2017: Keynote, Hampton Roads Case Management Society Annual Conference, Chesapeake, VA

April 2018: Keynote, CMSA of Chicago Annual Conference, Oak Park, IL

April 2018: Keynote, Dallas Fort Worth CMSA, Arlington, TX

May 2018: Quarterly Meeting, CMSA of Central Virginia, Richmond, VA

October 2018: Keynote, CMSA of Arizona, Phoenix, AZ

November 2018: Case Management Week Celebration, Maine Medical Center, Portland, ME

March 2019: Keynote, CMSA of Long Island Annual Conference, Huntington, NY

March 2019: Training, University of Buffalo School of Social Work Continuing Education Program, Amherst, NY

April 2019: Training, CMS of New England Rhode Island Extension, Providence, RI

May 2019: Keynote, CMSA of Tulsa Annual Conference, Tulsa, OK

May 2019: Keynote, CMSA of the Chesapeake, Hanover, MD

June 2019: Keynote, Community Action Kentucky Annual Conference, Louisville, KY

August 2019: Training, CMSA of San Jose, San Matteo, CA

September 2019: Keynote, Derby City CMSA Annual Conference, Louisville, KY

October 2019: Keynote, CMSA of AZ Annual Conference, Phoenix, AZ

October 2019: Keynote, Mid-Atlantic Chapter of CMSA, Newark, DE

April 2020: Plenary, American College of Physician Advisors Annual Conference, Orlando, FL (conference cancelled)

May 2020: Webinar, RGA Plans, Organizational Education

September 2020: Regional Training, CEU Connections, Atlanta, GA (training cancelled)

October 2020: Keynote, Upstate Medical Center Transitions of Care Conference, Syracuse, NY

October 2020: Keynote, CVC CMSA Annual Conference, Glen Allen, VA

October 2020: Webinar, Nursing Now Summit, SimplifyCompliance

January 2021: Webinar, Case Management Society of Greater Grand Rapids/Kalamazoo Chapter

April 2022: Keynote, SOV CMSA Annual Conference, Loveland, OH

Mandatory Reporting: Ethical Dilemma/Legal Crisis (with Lynn Muller)

June 2015: Concurrent, CMSA Annual Conference, Orlando, FL

Mandatory Duty to Warn in the Digital Age: Legal and Ethical Responsibility (with Lynn Muller)

June 2019: Concurrent, CMSA Annual Conference, Las Vegas, NV

Mastering the Social Determinants of Health: Realities and Response

September 2019: Pre-Conference Keynote and Panel Discussion, SEACAA Annual Conference, Myrtle Beach, NC

Mastering the Social Determinants of Health: Has Risk Adjustment Met Its Match?

March 2020/June 2020: Keynote, RISH Health Annual Conference, Nashville, TN (conference rescheduled)

Navigating the SDoH (with Tiffany Ferguson)

June 2023: Concurrent, CMSA National Conference, Las Vegas, NV

New Frontiers of Technological Advancement: Reshaping Case Management Practice (with Teresa Treiger)

October 2016: Concurrent, CMSNE Annual Conference, Boxborough, MA

Pitfalls and Pathways: Ethical Practice for Case Managers (with Lynn Muller)

October 2010: Concurrent, Case Management Across the Continuum, Contemporary Forums, Las Vegas, NV

Practicing Effectively Amid Ineffectiveness and Other lessons of Accountability

March 2008: Concurrent, NASWVA Annual Conference, Richmond VA

April 2008: Concurrent, NASWVA Annual Conference, Charleston, W. VA

April 2008: Care One Regional Training, Richmond, VA

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PRESENTATIONS (cont'd):

Professional Case Management Competence: Reframing What Defines Practice Excellence

- March 2018:** Webinar, Case Management Educational Offering, Ernest Health
- April 2018:** Conference (1 hour version), The Case Managers Cruise
- May 2018:** Staff training (1.5 hour version), Department of Care Management, Maine Medical Center, Portland, ME
- February 2019:** Jump Start session (2.0 hour version), CCMC New World Symposium 2019, National Harbor, MD
- April 2019:** Keynote, DFW CMSA Annual Conference, Arlington, TX
- March 2020:** Keynote, Chicago CMSA Annual Conference, Oak Terrace, IL
- March 2020:** Keynote, Detroit CMSA, Novi, MI

Professionalism: Collaboration for all Seasons (with Teresa Treiger)

- October 2015:** Concurrent, CMSNE Annual Conference, Boxborough, MA

Professionalism: The Integral Competency for Case Management Success

- May 2013:** Concurrent, Dorland's 5th Annual Care Coordination Summit, National Harbor, MD

Self and Balance Amid Chaos: Fostering a Sense of Professional Resilience

- March 2007:** Concurrent NASWVA Annual Conference, Richmond, VA;
- March 2007:** Keynote, George Mason University Annual Field Symposium, Fairfax, VA
- June 2007:** Retreat Facilitator, Arlington County Adult Services, Arlington, VA
- June 2007:** Staff Training FACETS, Fairfax, VA
- September 2007:** Staff Training, Infant Toddler Family Daycare; Fairfax, VA
- October 2007:** Keynote, Valley Health Systems Case Management Week Annual Conference, Winchester, VA;
- November 2007:** Concurrent, VA Association of Free Clinics Annual Conference, Chantilly, VA
- April 2008:** Concurrent, NASWVA Annual Conference, Charleston, W. VA
- May 2008:** Keynote, VA Society of CPA's, Williamsburg, VA
- June 2008:** Concurrent, CMSA Annual Conference, Orlando, Florida

Professional Resilience Meets the Quadruple Aim: Professional Mandate, Ethical Imperative: DOI: 10.13140/RG.2.1.1016.0243

- September 2016:** Keynote, Hampton Roads Case Management Society of America Annual Conference, Hampton, VA
- October 2016:** Keynote, Alamo Chapter Case Management Society of America Annual Conference, San Antonio, TX
- January 2017:** Training, Sentara Health Systems Care Management Leadership, Virginia Beach, VA
- March 2017:** Training, Tampa General Hospital Case Management/Social Work Month Event, Tampa, FL
- September 2017:** Keynote, Sentara Health System Case Management Week Event, Hampton, VA
- April 2018:** The Case Managers Cruise
- May 2018:** Agency Training, Vesta, Lanham, MD
- June 2021:** Keynote, Military Day, Case Management Society of America, Annual Conference, Orlando, FL
- September 2021:** Keynote, CMSA of Atlanta Annual Conference, Virtual event

SDoH Update

- December 2021:** MCG, Women and Allies of MCG Monthly Education Series
- August 2022:** RISE West Annual Conference, Los Angeles, CA
- September 2022:** CMSA of Central AZ, Annual Conference, Scottsdale, AZ
- October 2022:** Hershey Health System, Case Management System Event, Hershey PA
- November 2022:** CMSA of Grand Rapids Kalamazoo, Monthly Continuing Education Webinar
- March 2023:** Keynote, CMSA of Chicago, Annual Conference, Oakbrook, IL.

Social Determinants of Mental Health: Identification, Response, Action

- June 2021:** Concurrent, CMSA Annual Conference, Virtual Session
- November 2021:** HCPro/Simplify Compliance Webinar

Social Media's Promises & Pitfalls for Case Management: Mastering the Ethical Divide: DOI: 10.13140/RG.2.1.2334.9367

- June and November 2008:** Training, DC Coalition Against Domestic Violence, Washington, D.C
- September 2008:** Concurrent, Northern Virginia AIDS Consortium, Annual Meeting, Arlington, VA
- October 2008:** Keynote, Johns Hopkins HealthCare, Case Management Week Annual Conference, Glen Burnie, Md.

DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

PRESENTATIONS (cont'd):

Social Media's Promises & Pitfalls for Case Management: Mastering the Ethical Divide: (cont'd)

- January 2009:** Keynote, Independence Blue Cross Blue Shield, Philadelphia, Pa.
- March 2009:** Closing Keynote, 2nd Annual Ryan White Grantee Conference, Richmond, VA
- March 2009:** Concurrent Session, SUNY@ Buffalo, School of Social Work Alumni Day, Buffalo, NY
- June 2009:** Opening Plenary Session, NASW of Florida Annual Conference, Orlando, FL
- April 2014:** Concurrent, CMSA of the Chesapeake, Annual Conference, Timonium, MD
- October 2014:** Concurrent, CMSA of New England, Annual Conference, Boxborough, MA
- June 2016:** CMSA Annual Conference, Long Beach, CA
- March 2017:** Focus in Psychiatry Grand Rounds, Reading Hospital, W. Reading, PA
- September 2017:** Concurrent Session, ACMA of Maryland Annual Conference, Baltimore, MD

Tackling Collective Occupational Trauma

- July 2020:** Webinar, SimplifyCompliance
- November 2020:** Webinar, National Catholic School of Social Service Continuing Education Series
- February 2021:** Webinar, Simplify Compliance, Nursing Leadership Summit
- February 2021:** Continuing Education Virtual Webinar, CMS of New England,
- March 2021:** Keynote, Continuing Education Social Work Month Event, Stanford Health Care (Virtual)
- April 2021:** NASW of Virginia Continuing Education Virtual Webinar
- June 2021:** Concurrent Session, Case Management Society of America Annual Conference, Orlando, FL
- September 2021:** NASW of Virginia Continuing Education Virtual Webinar
- November 2021:** CMSA of Central AZ Annual Conference, Virtual Event

Telehealth: Setting the Practice Foundation

- October 2021:** Concurrent Session, CMS of NE, Annual Virtual Conference
- October 2021:** NASW of Virginia: 6-hr Training, Virtual
- March 2022:** CMSA of AZ, Virtual Education Event
- March 2022:** CMSA Chicago, Annual Conference
- April 2022:** Keynote, CMSA CVC Virtual Annual Conference
- October 2022:** Keynote, Mid-Atlantic CMSA Annual Conference, Plymouth Meeting, PA
- October 2022:** CMSA-SOV Educational Virtual Event

Telehealth: Advancing the Practice Foundation

- March 2023:** Concurrent session, NASW of VA and Metro DC Annual Conference, Williamsburg, VA
- June 2023:** Virtual Continuing Education Event (6-hr. Training), NASW of VA and Metro DC
- June 2023:** Pre-Conference Training, CMSA Annual Conference, Las Vegas, NV

The Global Assessment Lens: Empowering Today's Culturally Competent Case Manager

- October 2011:** Keynote, Arkansas Blue Cross Blue Shield Annual Case Management Conference, Hot Springs, AK
- August 2012:** Annual Agency Training, Loudon Country Head Start, Ashburn, VA

The Evolution of End of Life Care: Implications for Health Care Professionals

- September 2015:** Concurrent, DFW CMSA Annual Conference, Arlington, TX
- December 2015:** General Session, DecisionHealth's 5th Annual Patient Advocate Conference, Las Vegas, NV
- August 2016:** Webinar, Case Management Educational Offering, Ernest Health
- March 2017:** Concurrent, NASW of VA Annual Conference, Williamsburg, VA
- June 2017:** Concurrent, CMSA Annual Conference, Austin, TX
- March 2019:** Care Management Education Series, UC Irvine Care Management Department, Orange, CA
- October 2019:** Keynote, CMSA of Danville Annual Conference, Danville, PA
- April 2021:** Mid-Atlantic CMSA Annual Conference, Virtual Event
- April 2021:** Keynote, DFW CMSA Educational Event, Virtual Event
- September 2021:** CEU Event, National Transitions of Care Coalition, Brown Bag Webinar
- October 2021:** Keynote, CVC CMSA Annual Conference, Virtual Session
- October 2021:** CEU Event, GGRK CMSA, Virtual Session
- April 2022:** CMSA of the Chesapeake Annual Virtual Conference,

DR. ELLEN FINK-SAMNICK DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP, FCM

PRESENTATIONS (cont'd):

The New Age of Bullying and Violence in Health Care: Ethics and Practice Impact

- September 2015:** Concurrent, DFW CMSA, Fall Conference, Arlington, TX
- October 2015:** The New Age of Bullying and Violence, CMSA of New England Annual Conference, Boxborough, MA
- December 2015:** Focus in Psychiatry Grand Rounds, Reading Hospital, W. Reading, PA
- April 2016:** Concurrent, CMSA Chicago, Annual Conference, Oakbrook, IL
- December 2016:** General Session, DecisionHealth's Patient Advocate Conference, Las Vegas, NV
- March 2017:** Webinar, Case Management Educational Offering, Ernest Health
- March 2018:** Concurrent, NASW of VA Annual Conference, Williamsburg, VA
- October 2018:** Keynote, Hampton Roads Case Management Society Annual Conference, Newport News, VA
- October 2018:** Ethics Training, Case Management Society of the Chesapeake, Columbia, MD
- November 2018:** Keynote, Case Management Week Event, Maine Medical Center, Portland, ME
- March 2019:** Concurrent, The Case Managers Cruise
- February 2020:** Agency Training, United Methodist Family Services (NASWVA sponsored), Richmond, VA
- February 2023:** CICMSA Monthly Virtual Meeting

The New Age of Social Work Entrepreneurship

- March 2023:** Concurrent, NASW of VA and Metro DC Annual Conference, Williamsburg, VA
- October 2023:** Concurrent, CGI Annual Conference, Chandler, AZ

The Nuts and Bolts of Case Management Practice Excellence

- March 2017:** Concurrent, 16th Annual Northern Region Virginia CSA Symposium and Provider Expo, Fairfax, VA

The Social Determinants of Mental Health

- March 2021:** Webinar, Case Management Education, Reinsurance Group of America
- November 2021:** Webinar, Simplicity Compliance
- March 2022:** Concurrent Session, NASW of VA Annual Conference, Virtual Event

The Synergy of Professional Diversity: Transdisciplinary Case Management

- October 2010:** Concurrent, Case Management Across the Continuum, Contemporary Forums, Las Vegas, NV
- April 2011:** Concurrent, NASWWV Annual Conference, Charleston, WV

The Value Proposition of Case Management Ethics: The 3 Cs and Ds

- June 2020:** Concurrent, CMSA Annual Conference, Boston, MA

Title Protection for Professional Case Management (with Lynn Muller)

- October 2017:** General Session, Hampton Roads Case Management Society Annual Conference, Virginia Beach, VA.

Transdisciplinary Ethics: Implications for Health & Human Service Professionals (with Lynn Muller, CCMC)

- April 2010:** Concurrent, NASWWV Annual Conference, Charleston, W. VA

Trauma-Informed Care, Ethics, and Reality

- October 2022:** DSS of Shenandoah County, Family Services Academy Training, 3 hr.

Trauma-informed Leadership: Organizational and Ethical Mandate

- March 2022:** Concurrent, NASW of VA Annual Conference, Virtual Event
- June 2022:** Concurrent, CMSA Annual Conference, Orlando, FL.
- October 2022:** Concurrent, Collaborative Family Healthcare Association Annual Conference, Boise, ID
- March 2023:** Keynote, Cincinnati Children's Hospital Annual Conference, Virtual Session
- September 2023:** Keynote, CMSA of Houston/Gulf Coast Chapter, Annual Conference, Katy, TX

When Ethics & Duty Collide: Ethical Obligation vs. Best Practice (with Lynn Muller; CCMC)

- March 2010:** Keynote, Washington House Social Work Month Conference, Alexandria, VA
- June 2010:** Concurrent, CMSA Annual Conference, Orlando, FL
- September 2010:** Concurrent, Paradigm Managers Annual Training on Ethical Considerations, Minneapolis, MN

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PRESENTATIONS (cont'd):

Wholistic Case Management (with Dr. Hussein Tahan)

- January 2018:** Behavioral Health Pre-Con, CCMC New World Symposium, Nashville, TN
- October 2018:** Keynote, Hampton Roads CMS Annual Conference, Hampton, VA
- October 2018:** Concurrent, Case Management Society of New England Annual Conference, Southbridge, MA
- December 2020:** Keynote, Rocky Mountain CMSA, Denver, CO

Workplace Bullying and Violence: Tactical and Ethical Guidance

- May 2018:** Keynote, VCU School of Social Work Annual Field Instruction Luncheon, Richmond, VA
- March 2019:** CE Training, University of Buffalo School of Social Work, Buffalo, NY
- May 2019:** 6 hour Intensive, National Catholic School of Social Services, Continuing Education Series, Washington, DC
- April 2020:** Webinar-6 hour Intensive, NASW VA Training

Workplace Resilience: Transforming the Culture

- April 2009:** Concurrent, NASWWVA Annual Conference, Charleston, W. VA
- June 2009:** Concurrent, NASW of Florida Annual Conference, Orlando
- March 2012:** Keynote, NASWSD Annual Conference, Sioux Falls, SD

Your Ethical Responsibility: Duty to Warn or Duty to Act?

- September 2013: Concurrent:** NASWMD Annual Conference, Linthicum, MD
- April 2014:** Concurrent, DFW CMSA Annual Conference, Irving, TX
- June 2014:** Agency Training, Montgomery County Coalition for the Homeless, Rockville, MD
- June 2014:** Concurrent, CMSA Annual Conference, Cleveland, OH.
- September 2014:** Concurrent, Hampton Roads Case Management Society Annual Conference, Hampton, VA

NASW of Virginia Clinical Supervision Certificate Training

A Practical Approach to Supervision: NASW of Virginia

- March-April 2011:** 12 hr. module, Fairfax County Department of Family Services, Fairfax, VA

Core Clinical Supervision: NASW of Virginia

- April 2008:** 12 hr. module, Falls Church, VA
- April 2009:** 14 hr. module, Fredericksburg, VA; Richmond, VA
- April 2009:** 2 hr module, Richmond, VA
- May 2009:** 14 hr. Module, Roanoke, VA
- September 2009:** 14 hr. module, Charlottesville, VA
- October 2009:** 14 hour module, Richmond, VA
- October 2009:** 2 hour module, Richmond, VA,
- November 2009:** 2 hour module, Falls Church, VA
- November 2009:** 14 hr. module, Falls Church, VA

Core Clinical Supervision: NASW of Virginia

- December 2009:** 14 hr. module, Arlington County DHS, Arlington, VA
- April 2010:** 14 hr. module, Leesburg, VA
- October 2010:** 14 hr. module, Falls Church, VA
- May 2011:** 14 hr. module, Fredericksburg, VA
- September 2011:** 14 hr. module, Charlottesville, VA
- November 2011:** 14 hr. module, Arlington, VA
- February 2012:** 14 hr. module, Stafford, VA
- June 2012:** 14 hr. module, Leesburg, VA
- October 2012:** 14 hr. module, Caring Connections, Falls Church, VA
- November 2012:** 14 hr. module, Alexandria, VA
- October 2013:** 14 hr. module, N. VA
- December 2015:** 14 hr. module, Alexandria, VA
- November 2016:** 14 hr. module, Alexandria, VA

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PRESENTATIONS (cont'd):

NASW of Virginia Clinical Supervision Certificate Training (cont'd)

Core Clinical Supervision: NASW of Virginia (cont'd)

January 2017: 14 hr. module, Woodbridge, VA
February 2018: 14 hr. module, Woodbridge, VA
February 2019: 14 hr. module, Woodbridge, VA
November 2019: 14 hr. module, Woodbridge, VA
February 2020: 14 hr. module, N. VA
June 2020: 14 hr. module, Virtual
August 2021: 14 hr. module, Virtual
April 2022: 14 hr. module, Virtual
August 2022: 14 hr. module, Virtual
October 2022: 14 hr. module, Virtual
May 2023: 14 hr. module, Virtual

Crafting Successful Group Supervision

May 2010: 7 hr. module, Falls Church, VA
June 2011: 7 hr. module, Richmond, VA
February 2013: 7 hr. module, Richmond, VA
October 2013: 7 hr. module, N. VA
November 2014: 7 hr. module, Hampton Roads, VA
March 2015: 7 hr. module, Charlottesville, VA
June 2015: 7 hr. module, Alexandria, VA
September 2015: 7 hr. module, Williamsburg, VA
June 2017: 7 hr. module, VA Beach, VA
October 2017: 7 hr. module: Alexandria, VA
June 2018: 7 hr. module: Alexandria

Mastering Digital Technology and Clinical Supervision

June 2018: 7 hr. module, Alexandria, VA
April 2019: 7 hr. module, Richmond, VA
August 2019: 7 hr. module, N. Virginia, VA
October 2019: 7 hr. module, Hampton, VA
May 2020: 7 hr. module, Virtual
January 2021: 7 hr. module, Virtual
November 2021: 7 hr. module, Virtual
January 2022: 7 hr. module, Virtual
September 2022: 7 hr. module, Virtual
June 2023: 7 hr. module, Virtual

Multi-Cultural Clinical Supervision

May 2013: 7 hr. module, Alexandria, VA
May 2014: 7 hr. module, Alexandria, VA
November 2014: 7 hr. module, Hampton Roads, VA
March 2015: 7 hr. module, Charlottesville, VA
June 2015: 7 hr. module, Alexandria, VA
September 2015: 7 hr. module: Williamsburg, VA
May 2018: Multi-cultural Supervision: 7 hr. module: Richmond, VA

Games Played in Clinical Supervision

October 2017: 7 hr. module, N. Virginia
November 2018: 7 hr. module, N. Virginia

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PRESENTATIONS (cont'd):

NASW of Virginia Clinical Supervision Certificate Training (cont'd)

Independent Clinical Supervision: Current Best Practices and Managing Vicarious Liability

March 2016: 3 hr. module, Richmond, VA
September 2016: 7 hr. module, Charlottesville, VA
June 2017: 7 hr. module, Virginia Beach, VA
October 2017: 7 hr. module, Hampton, VA
May 2018: 7 hr. module Richmond, VA
November 2018: 7 hr. module, Alexandria, VA
April 2019: 7 hr. module, Richmond
August 2019: 7 hr. modul3 Alexandria, VA
October 2019: 7 hr. module Alexandria, VA
May 2020: 7 hr. module, Virtual
January 2021: 7 hr. module, Virtual
November 2021: 7 hr. module, Virtual
January 2022: 7 hr. module, Virtual
September 2022: 7 hr. module, Virtual
June 2023: 7 hr. module, Virtual

Trauma-Directed Supervision and Leadership

September 2023: 7 hr. module, Virtual

Presentations Prior to 2007

Assuring Effective Communications in Team/Family Conferences: A Case Manager's Challenge

September 2002: Concurrent: MCMC XIV, Medical Case Management Convention, Denver, CO

Can't the Children Play Nicely in the Schoolyard? How to Practice Despite Change

March 2003: Concurrent: Mosby's Advanced Practice Case Mgmt. Conference, Las Vegas, NV
October 2003: Keynote: CMSA Springfield, MO / Greater Ozarks Annual Conference, Springfield, MO.

Case Management is about the Big Picture: How Big is Your Screen?

September 2004: Concurrent: MCMC XVI, Medical Case Mgmt. Convention, Washington, D.C.
March 2006: Concurrent: NASWVA Annual Conference, Richmond, VA

Does your Hospital Have What it takes for a "Real Case Management Department?" Implementation Strategies for Success

October 2003: Keynote: CMSA Springfield, Mo./ Greater Ozarks Annual Conference
September 2004: Concurrent: MCMC XVI, Medical Case Mgmt. Convention, Washington, D.C.
March 2005: Concurrent: NASWVA Annual Conference, Richmond, VA

So, you say your client is frustrating? Show me one who isn't

February 2007: Staff Training, Embry Rucker Shelter, Reston, VA
April 2007: Keynote, VA Assoc. of Free Clinics State Conference, Staunton, VA

Surviving the Challenge of the Prospective Payment System in the Subacute Environment

November 1998: Concurrent: MCMC X; Medical Case Management Convention, Philadelphia, PA

The Intergenerational Spectrum: An Innovative Approach to End of Life Care;

January 2006: Keynote: George Mason University Social Work Dept. Annual Field Symposium, Arlington, VA

Was that Fee or Free? Managing Communication Barriers in Case Management

September 2003: Concurrent: MCMC XV, Medical Case Management Convention, Tampa, FL
March 2005: Keynote: CMSA Delaware Annual Conference, Newark, DE

References furnished upon Request