

Mastering the Social Determinants of Health: Comprehensive Case Management

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Abstract:

The Social Determinants of Health (SDH) have been identified as a pivotal area to impact both physical and behavioral well-being for individuals and populations. Case managers are on the front lines of working through these often challenging and multidimensional client situations, posing ethical implications for the workforce. Included are prevention and wellness concerns, medication and treatment adherence, plus the access to and cost of care to name a few areas.

Through an interactive presentation experience, learn how to successfully assess for and maneuver the complex social, political, and economic contexts of SDH. Effectively identify, engage, and intervene with the SDH population through use of the Comprehensive Case Management Path[®], a unique process merging Critical Thinking for Case Managers[®] with the Case Management Process[®]. Additional session discussion will focus on relevant legislation and funding, career implications for the workforce, plus successful program models.

Learning Objectives: *By the end of this session, professional case managers will be able to:*

- Define the Social Determinants of Health (SDH)
- Discuss three socio-political drivers to impact the progression of SDH
- Name and apply the eleven steps of the Comprehensive Case Management Path[®]
- Identify successful program initiatives and resources to support case management practice

Outline: Total of 75 minutes **

Time Sections I-III -30 minutes

I. Introduction

II: Theory, Practice, and Reality

- a. Social Determinants of Health defined
- b. Prevailing theories
- c. Industry evidence
- d. Socio-political drivers
- e. Ethical impact

III. Legislative Impact and Funding

IV. The Comprehensive Case Management Path[®]: Critical Thinking meets the Case Management Process-30 minutes

- a. Model introduction and exploration
- b. Population application
- c. Interactive case discussion
- d. Applying the Ethical Tenets: Alignment with professional standards and ethical codes
 - a. CMSA Standards of Practice (2016): Standards B, Client Assessment and K, Ethics
 - b. Commission for Case Manager Certification (CCMC) Professional Code of Conduct for Case Managers (2015), Principles 2, 3, and 4.
 - c. National Association of Social Workers (NASW) Code of Ethics: Preamble (2008)
 - d. American Nurses Association (ANA) Code of Ethics Provisions 1 and 2 (2015)

V. Moving Forward: 10 minutes

- a. Career implications for case management
- b. Successful programs and initiatives
- c. Resources

VI. Q & A: Time-5 minutes

Mode: PowerPoint

*****Program is also offered for two hours with Section IV expanded to 45 minutes through further interactive case scenarios, group breakouts, and discussion on individual application.***

References:

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2. Bernazzani, S. (2016) The Importance of Considering the Social Determinants of Health, May 1, 2016, AJMC.com, Retrieved November 11, 2016 from <http://www.ajmc.com/contributor/sophia-bernazzani/2016/05/the-importance-of-considering-the-social-determinants-of-health/P-2>
3. Case Management Society of America (2016) Standard of Practice for Case Management, Little Rock, AK: Author
4. Centers for Disease Control and Prevention (2016) Social Determinants of Health: Know What Affects Health, Retrieved November 14, 2016 from <http://www.cdc.gov/socialdeterminants/>
5. Commins, J (2016) Debate on Effects of Social Determinants on Hospital Readmissions Continues, August 19, 2016, HealthLeaders Media, retrieved September 19, 2016 from <http://www.healthleadersmedia.com/quality/debate-effects-social-determinants->

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6. Commission for Case Manager Certification (2015) Code of Professional Conduct for Case Managers with Standards, Rules, Procedures and Penalties, Mount Laurel, NJ: Author
7. County Health Rankings and Roadmaps (2016) How Healthy is Your Community? The University of Wisconsin Population Health Institute and Robert Wood Johnson Foundation, Retrieved November 21, 2016 from <http://healthaffairs.org/blog/2015/07/14/to-lower-the-cost-of-health-care-invest-in-social-services/>
8. Dolatian, M., Mirabzadeh, A., Forouzan, A. S., Sajjadi, H., Alavimajd, H., Mahmoodi, Z., & Moafi, F. (2014). Relationship between Structural and Intermediary Determinants of Health and Preterm Delivery. *Journal of Reproduction & Infertility*, 15(2), pg. 78–86.
9. Health Affairs/Robert Wood Johnson Foundation (2014) The Relative Contribution of Multiple Determinants to Health Outcomes; Health Policy Brief, August 21, 2014; Retrieved November 28, 2016 from http://healthaffairs.org/healthpolicybriefs/brief_pdfs/healthpolicybrief_123.pdf
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11. Tahan, H. in Tahan. H and Treiger, T. (2017) Chapter 12, The Case Management Process, Chapter 12; CMSA Core Curriculum for Case Management, pg. 292-311; Wolters Kluwer Health: Philadelphia
12. Treiger, T. and Fink-Samnack, E. (2016) COLLABORATE for Professional Case Management: A Universal Competency Based Paradigm, 1st ed., Wolters Kluwer Health: Philadelphia